

**CIPHER LAB**  
Smarter



# ReMoCloud™

Enterprise Mobility Management

# CipherLab's ReMoCloud™

## The Ideal Solution for Managing Multiple Devices

The need for large-scale deployment of mobile devices to support the continued growth of our customer's businesses expands every day. In response to this expanding need, CipherLab developed ReMoCloud for mobile computer applications. ReMoCloud's purpose is to help customers improve their operational efficiency, and in turn, their businesses.

ReMoCloud is a mobile device management software developed by CipherLab to efficiently manage remote devices over the Internet. It serves as a pragmatic solution for corporate administrators to gain visibility on employee devices. For instance, ReMoCloud is ideal for operations managers and IT administrators who need to configure and secure CipherLab devices and deploy apps. As one of the Android EMM (Enterprise Mobility Management) solutions supporting Google Zero-touch enrollment, ReMoCloud streamlines the process for enterprise-owned Android devices and enables rapid large-scale roll out.

### IT Administrators

The purpose of ReMoCloud is to make the IT administrators' job easier, so service requests can be assessed and addressed in a timely manner. ReMoCloud aids your team in minimizing on-site IT requirements. This program is also designed to eliminate time-consuming device setup and updates as well as enhance security and ensure application control.



### Operations Managers

ReMoCloud aims to reduce device maintenance costs and increase overall productivity. Operations managers can rest assured that employees comply with company regulations regarding enterprise-owned devices. Finally, you can take complete control to allocate device usage and avoid device failure to ensure smooth day-to-day operations.



### Enterprise Users

Users can access updated data and application software at work to simplify workflow and improve task completion rates. This product meets the needs of mobile workers who require a stable and secure connection to remain productive while on-the-go. When considering the use of ReMoCloud, device users can count on less time spent troubleshooting and increased efficiency.





### Onboard

Flexible bulk enrollment of corporate devices

### Provision

Set up required functions and apps for devices based on groups or profiles



### Secure

Track lost devices and defend against data theft with protective security policies

### Monitoring

Receive critical alerts with reports and troubleshoot devices remotely



### Deprovision

Wipe, delete, or reassign devices that are not in use, lost, or under repair

# SEVEN KEY CAPABILITIES FOR BETTER DEVICE MANAGEMENT

## 01

### Simple and Large-scale Device Deployment

ReMoCloud provides a streamlined process for device deployments. Enterprises are able to save valuable time and cost in managing devices, whether for initial set up or contingent updates. Use ReMoCloud to create diverse configuration profiles and device groups to help administrators manage different operational processes. In addition, ReMoCloud allows for schedule deployments or updates, so the devices automatically update according to the enterprise's schedule during off hours.



## 02

### Easy App Management

ReMoCloud makes it easy to manage apps, including upgrading to the latest version. Central administrators can control which apps are allowed on devices via block lists and installed applications, helping teams stay productive without unnecessary distraction. Additionally, enterprise-owned apps can be published easily.



## 03

### Device Configuration Management

ReMoCloud maximizes control over all devices and enables easy, centralized and large-scale device configuration and adjustments. Configuration settings can be varied depending on device type and user profile. These device groups can be configured in bulk. However, ReMoCloud does allow managers to retain the ability to configure devices individually. There is no need to travel for repetitive tasks, reducing effort costs. Management holds access to the full system settings control and adjustments. Enterprise device users can log in and process immediately after receiving their device.



## 04

### Enroll Enterprise Devices with Flexibility

ReMoCloud supports Android Zero-touch enrollment and offers seamless deployment of single or bulk device set up. When starting up new arrival devices, simply scan the generated barcode to complete the set-up process and deployment of the device. This eliminates the need for tedious step-by-step instructions, saving and eliminating human error.



# 05

## Mobile Device Security



ReMoCloud provides various security features like Real-Time Location and Geo-Fencing, Ring Device, remote Device Wipe, remote Device Lock and more. With Real-Time Location and Geo-Fencing, ReMoCloud can locate, track and collect information on the movement and activity of lost or missing mobile devices. Using Ring Device, you can find the missing device by sounding an alarm. This is useful to help users find misplaced devices or deter thieves. In addition, Device Wipe and Device Lock functions allow for remote erasing or locking of lost or stolen devices, helping enterprises securely manage mobile devices and protect confidential information in case of data loss. It gives your enterprise full control over all the devices and their users.



# 06

## Real-time Monitoring and Communication

ReMoCloud is a web-based platform designed to simply real-time monitoring of device functional status and problems. With CipherLab Agility Intelligence, the service enables instant review and provides operational analytics and insights which allows real-time responses to issues and reducing business impact. Additionally, CipherLab Agility Intelligence can be configured to periodically send device information to administrators. Reports include battery health and temperatures as well as abnormal device events like weak Wi-Fi signal, reader errors, reboot counts, and more.

To keep daily operations efficient and team engagement, Push Notification can be an essential medium for internal communication. This capability allows text messages to appear on the user's mobile device and serves as a quick communication channel for managers to stay in touch and deliver messages to their teams.



# 07

## Remote Control and Troubleshooting

For troubleshooting, the Device Logs function especially designed to assist on-site operators in collecting all event logs of mobile computers. Based on the history of these events, IT personnel can simulate a real-time environment to solve problems and remove the obstacles locally/remotely. By working with "Remote Control," ReMoCloud administrators can access control of the enrolled devices through the cloud-based console. This feature enables efficient device diagnosis and repair from anywhere, reducing support costs and increasing device availability.



# ReMoCloud Features

Feature	
Alert Message	<input type="radio"/>
<b>USER Info.</b>	
Account Information	<input type="radio"/>
License Information	<input type="radio"/>
<b>HOME</b>	
Dashboard	<input type="radio"/>
CAI - CipherLab Agility Intelligence	<b>Trial</b>
<b>Deployment</b>	
Profile	<input type="radio"/>
<b>Enrollment</b>	
Enroll Device	<input type="radio"/>
<b>Monitor</b>	
Device Information	<input type="radio"/>
Push Notification	<input type="radio"/>
Ring Device	<input type="radio"/>
Remote Control	<input type="radio"/>
Real-Time Location	<input type="radio"/>
Geo-Fencing	<input type="radio"/>
Group / Site	<input type="radio"/>
APP	<input type="radio"/>
<b>Account</b>	
Managment	<input type="radio"/>
User Logs	<input type="radio"/>

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